

# CUSTOMER INFORMATION SHEET

Please take this customer information sheet to your dealership for further information and to purchase GAP coverage. This sheet outlines some of the basic information you can use as you make your decision.



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[www.protective.com/dealerservices](http://www.protective.com/dealerservices)

**Protective**   
Doing the right thing is smart business.®

# GAP COVERAGE

## Why Consider GAP Coverage?

In the event of a total loss due to unrecovered theft, collision, fire or any insured peril, your vehicle may be worth less than the amount you owe on your loan at the time of total loss.

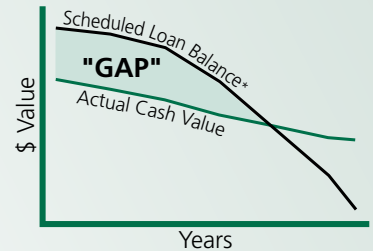
If a covered loss occurs, GAP Coverage will pay the difference between the actual cash value and the scheduled balance you owe to the lender.

## HOW GAP COVERAGE WORKS

Scheduled Loan Balance*	\$20,000
Actual Cash Value	- \$16,000
The Gap	\$4,000
Insurance Deductible	+ \$500
Possible Out-Of-Pocket Expense	\$4,500
GAP Benefit Covers	- \$4,500

**You Pay \$0**

\*After taking into account the refund, if any, used to reduce the outstanding balance.



## Eligibility

- GAP Coverage is available for most new and pre-owned private passenger financed vehicles.

## Personalized Service and Experience

- As a GAP customer, you receive personalized customer service in the event you need to use your GAP coverage.
- Our many years of experience provide you with a quality product designed to meet your needs, offering you greater peace of mind.

## How Much Does GAP Coverage Cost?

- Depending on the term of your loan, prices may vary.
- Your plan can be financed along with the purchase of your vehicle.
- Check with your dealership for more details.

**Check first with your dealership to ensure they offer GAP Coverage.**

This sheet highlights key protection provisions and terms. Protection is subject to terms, conditions and exclusions. See addendum /policy for complete details. This program is administered by a Protective company and is backed by Lyndon Property Insurance Company, also a Protective company.